



Handy-Person Pilot Service

Grainne O'Neill

Bryson Energy

- Bryson Energy is Northern Ireland's Energy Agency and is part of the Bryson Charitable Group. Its aim is “to secure the support and active engagement of Northern Ireland's energy users, particularly households, in implementing strategies, programmes and measures to combat climate change.”
- Bryson Energy plays a central role in changing attitudes and behaviours and promotes action by householders and not-for-profit organisations.
- Bryson Energy replaced three previous Energy Agencies which were set up in the 1990s in partnership with DETI's predecessor DED with the financial support of the European Commission under its PERU, SAVE and SAVE II programmes.
- Bryson Energy employs staff across its three offices in Belfast, L'Derry and Enniskillen.



Health v Austerity

30% aged over 65 who live in the community fall each year*

45% aged over 85

Belfast = 270,000 > 65 / 30% = 8,100 falls

Evidence shows falls among older people in NI tend to occur in the vicinity of their homes (garage, garden) rather than inside**

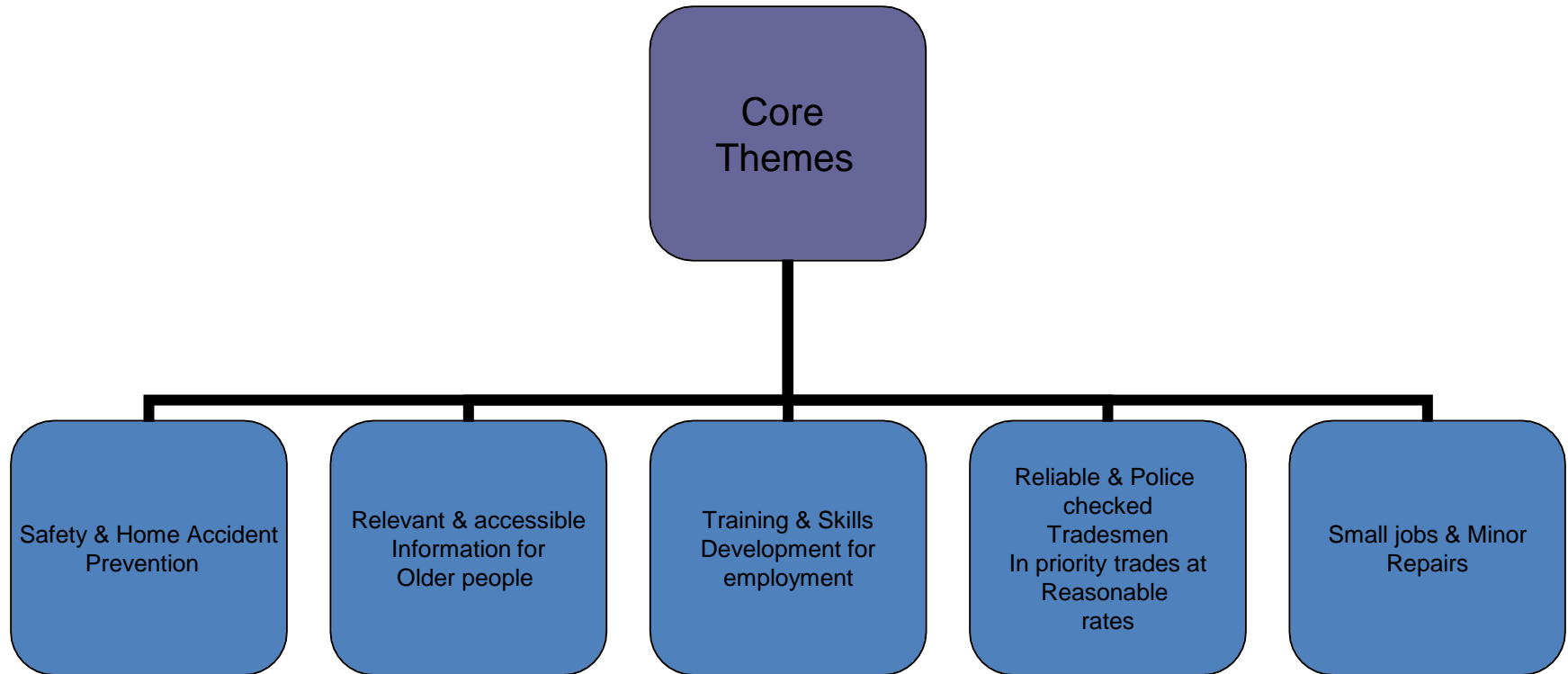
Postponing entry into residential care 1 year through adaptation in the home = £28,080 ***

Hip fracture at home costs state on average £28,665. Four times the average cost of major housing adaptation or 100 times cost of fitting hand & grab rails ***

The national evaluation of Partnerships for Older People Projects (2009) low intensity practical support, e.g. Handyperson schemes had highest impact on health related quality of Life



Home Support/Care & Repair Key Themes & Approaches

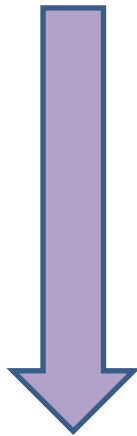


Update on Findings on Desktop Research Directory for Trades People Schemes: Belfast Healthy Ageing Strategic Partnership January 2010



Help!

Engaging the Service User
what do they want?



Focus Groups
(Urban & Rural)

Urban	Rural
Guttering	Window Cleaning
Window Cleaning	Decoration
Decoration (inside & Out)	Power-hosing
Hang Curtains & Poles	Hang Curtains & Poles
Cobwebs on ceilings	Fence repair



Help is at Hand

Bryson Charitable Group has been funded by Atlantic Philanthropies' to scope and trial a handyperson service model for Northern Ireland based on a social enterprise approach.

Bryson Energy is delivering this project on behalf of Bryson Charitable Group. The project commenced in April 2013 and is due to be completed by September 2015.

A trial or pilot testing different approaches to charging and delivery is a key element of the work and is designed to inform the future roll-out of the service



Re-ablement

“Our goal must be to ensure that older people are given every chance to live their lives to the full and as independently as possible”

Edwin Poots, Health Minister, Transforming Your Care

- To maximise users long-term independence, choice and quality of life
- To appropriately minimise ongoing support required and, thereby, minimise the whole life-cost of care



Service Provision NI

Typical HIA	Statutorily-funded service providers in NI
Core Services	
Repairs & Homes adaptations	Fold 'Staying Put'; Shelter, GABLE
Housing related Advice & Info	Fold; Shelter; Housing Rights Service, CAB, AgeNI, EWA, various
Ancillary Services	
Handyperson	a few localised area specific initiatives
Falls Prevention	No dedicated services found
Home safety check	Service provided by a number of area-specific organisations & partnerships
Gardening Services	Small number of service providers
Energy Efficiency	Warm Homes, one local provider
Hospital Release support	Minor adaptations are provided by various HIA schemes but not directly linked to hospital
Housing options service	A number of organisations provide broad advice services



Social Enterprise Model

Definition of a Social Enterprise:

A business with primarily social objectives whose surpluses are principally reinvested for that purpose in the business or in the community, rather than being driven by the need to maximise profits for the stakeholders and owners.



Social Enterprise Model

Occupant	Charges
Those aged 60 and over and in receipt of benefits	£15 for 3 hours or pro rata
Those aged 60 and over	£30 for first hour and £10 per subsequent hour up to a maximum of 2 additional hours. Total maximum charge
Materials	Supplied by the Occupant
General consumable e.g. glue, nails, sandpaper, tacks, staples,	F.O.C.



Handy-Person Pilot

BRYSON ENERGY HANDY-PERSON PILOT



"NEED A SMALL JOB COMPLETED?" - WE CAN HELP!

FIT & FIX HINGES . FIT A STAIR RAIL . RE-HANG A DOOR . FIT/REPLACE FENCE PANELS . MINOR REPAIRS TO PAVING, ETC

The service is for those over 60 years living in Belfast and the Greater Belfast area.

- The service is available from 9 am to 5 pm, Mon to Fri excl. Public Holidays
- There is no capacity for emergency call-out, though all inquiries of this nature will be given priority in scheduling.
- Requests for the service will be managed at 'First-come - First-served' basis
- Pilot Ends May 2014

Eligibility group	Charges
1.) Those aged 60 and over and in receipt of benefits.	£15 for 3 hours or pro rata
2.) Those aged 60 and over and not in receipt of the benefits.	£30 for first hour and £10 per subsequent hour up to a maximum of 2 additional hours. Total maximum charge for 3 hours is £50.

*All materials are to be supplied by the occupant.
General consumables: glue, nails, sandpaper, etc. provided free of charge*

Contact Details:

Email: handyman@brysonenergy.org

Mobile: **07850707588**

*** All our Staff are Police Checked ***



Thank You

